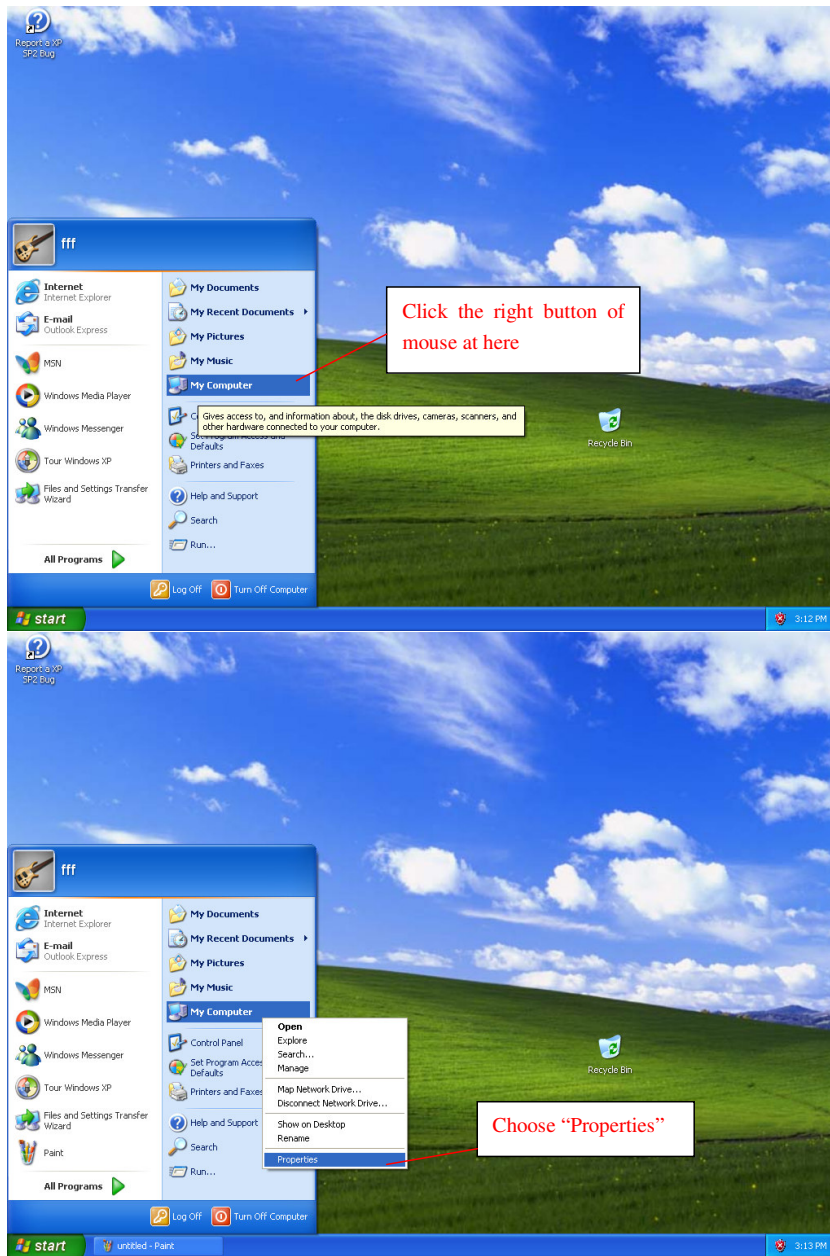
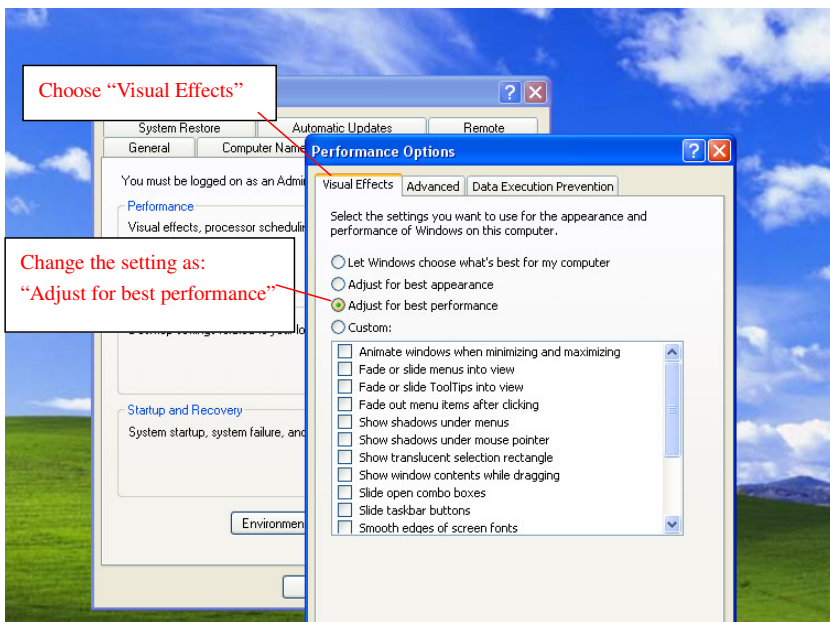
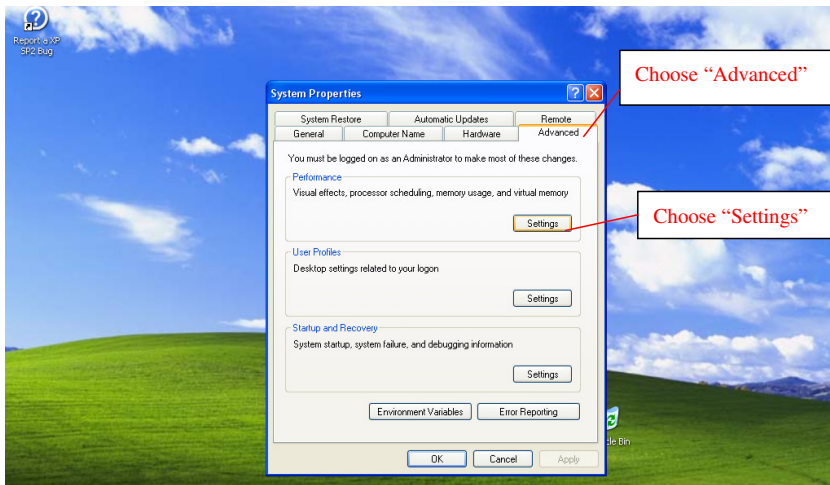


1. If the OS of computer is **"Microsoft Windows XP Service Pack 2"**, Please change the Setup of Windows XP as below:





2. Please **Disable** the “Hyper Thread” function of the “BIOS” of motherboard

3. If no camera video show, please check:

. if the driver of the capture card install ok?

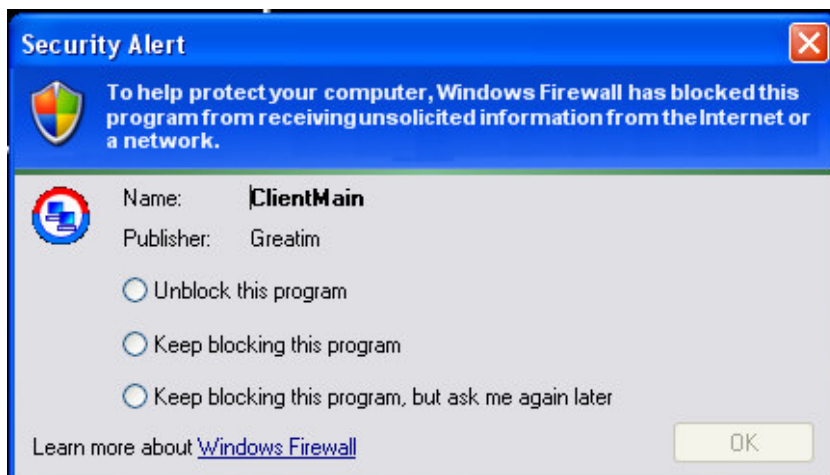
If no, please go to 4

if the display card is “TNT2” or integrated (no independent display RAM),
please update the it’s “driver”

4. If Windows does not recognize one or more of your Capture cards, please do the following:

- 1) Clean the contacts of the Capture board (golden finger) with a clean pencil eraser to remove any residue.
- 2) If you are still having trouble, try another PCI slot.

5. If the OS of computer is “Microsoft Windows XP”, when run “SVDVR” or “Client” at first time , Windows XP will pop-up :

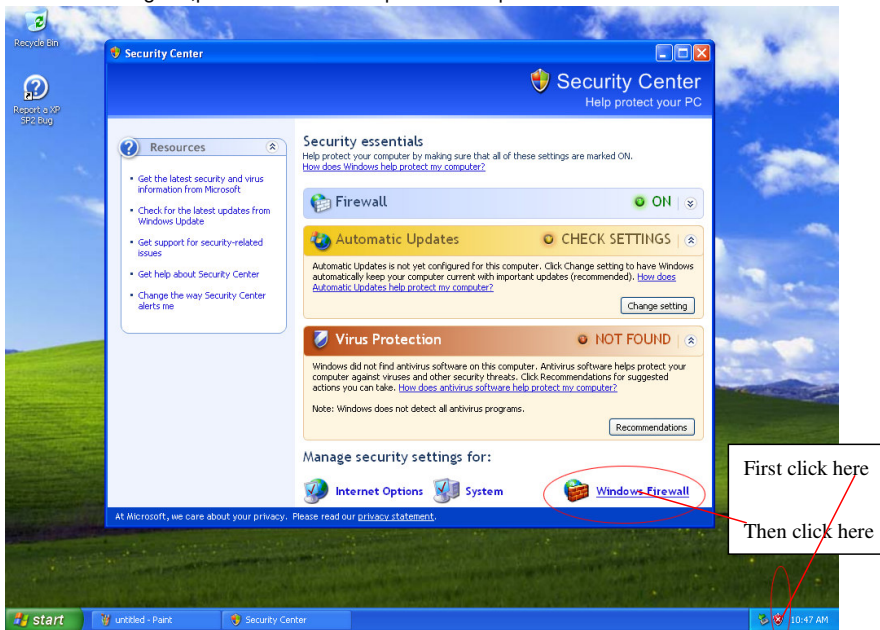


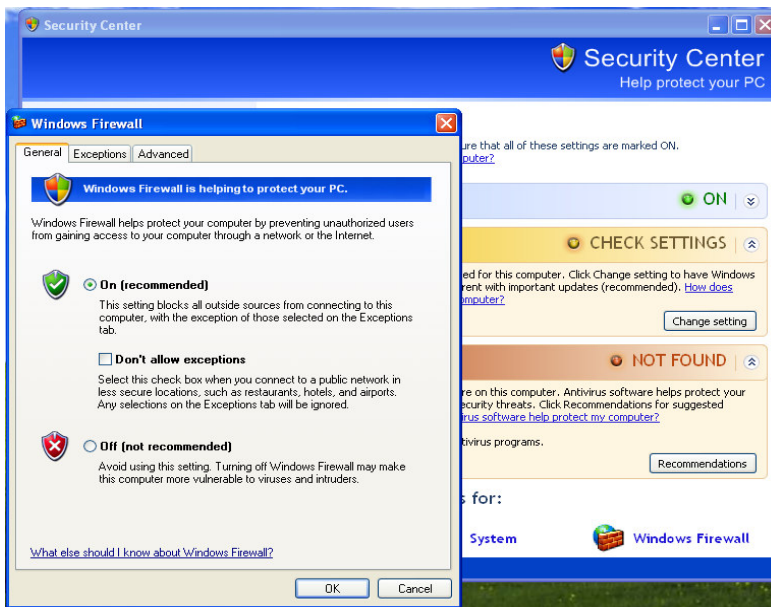
Please choose “Unblock this program”



otherwise , the client program will “log failure “

if client can't log on ,please check & setup windows xp firewall as below:





you can choose "off" to turn off firewall



or please put check in "SVDVR", "ClientMain", "http"

